ANDRE L. BURRIS

IT DIRECTOR | HEAD OF IT | MANUFACTURING TRANSFORMATION | ERP | CONTINUOUS IMPROVEMENT
Greenwood, Louisiana | 318-655-7247 | bfam_89@yahoo.com | linkedin.com/in/andre-burris-b50b6385
Previously held **Top Secret/Sensitive Compartmented Information clearance**; inactive, last held in good standing.

EXECUTIVE PROFILE

Accomplished technology executive with 22+ years of IT leadership experience driving enterprise technology strategy, digital transformation, and operational excellence across complex, multi-site organizations. Proven record of delivering **$20M+ in cumulative business value** and directing **$10M+ in strategic technology investments** through ERP modernization, AI-driven automation, cybersecurity, and infrastructure transformation. Extensive experience leading cross-functional technology organizations, governing enterprise IT operations, and executing strategic initiatives that improve efficiency, resilience, and business performance. Trusted C-suite advisor skilled in aligning technology investments with corporate objectives, shaping long-term technology roadmaps, and translating strategic priorities into measurable financial and operational results.

$20M+ BUSINESS VALUE	$850K+ VENDOR SAVINGS	$10M+ TECH INVESTMENTS
Manufacturing IT & Multi-Site Leadership	ERP Transformation & Rationalization	Continuous Improvement / LEAN
Technology Strategy & 3-Year Roadmaps	Cybersecurity & Operational Resilience	Data / Analytics / AI Strategy
Integration & Platform Standardization	Vendor & Budget Leadership	Executive Governance & KPIs

PROFESSIONAL EXPERIENCE

IT Director | **Omni Specialty Packaging – Shreveport, LA** **2011 - Aug 2026**

- Reported directly to the CFO and operated as a senior technology advisor in weekly executive leadership meetings and monthly strategic planning, translating business priorities into multi-year technology roadmaps, investment decisions, risk controls, performance metrics, and continuous-improvement initiatives.
- Directed enterprise technology across a manufacturing plant, five warehouses, Monterrey, Mexico operations, and a remote accounting office; led 10 employees across infrastructure, service delivery, software development, and enterprise applications while coordinating vendors and cross-functional stakeholders.
- Owned a $2M+ annual technology budget, project portfolio, roadmap, resource prioritization, and vendor strategy; created eight executive-level IT KPIs to establish accountability, expose performance gaps, and drive measurable operational improvement.
- Led manufacturing ERP modernization from IFS Apps 10 to IFS Cloud 24R1 and subsequent 26R1 transformation, coordinating business stakeholders, vendors, technical resources, testing, cutover, adoption, process alignment, and operational continuity.
- Led WMS, pallet-labeling, scanning, and inventory automation that increased inventory accuracy to approximately 99% and contributed approximately $20M in business value while establishing the foundation for phased RFID traceability.
- Established enterprise AI strategy and governance and delivered practical AI/automation initiatives, including AI-enabled AP processing, conversational analytics, and an agentic production-planning pilot tied to measurable operating outcomes.
- Strengthened cybersecurity and operational resilience through policy, workforce awareness, PRTG monitoring, endpoint controls, CrowdStrike 24/7 SOC services, Veeam 3-2-1 air-gapped protection, and disciplined business-continuity practices.
- Managed strategic technology vendors and contracts totaling approximately $1.3M, delivering approximately $850K in savings through licensing optimization, sourcing, negotiation, renewals, and performance management.
- Delivered 20+ automated business and manufacturing processes, including production/blending automation generating $2M+ in savings; applied LEAN practitioner methods to challenge established workflows, remove waste, standardize work, improve controls, and sustain continuous improvement.
- Built executive governance around technology investment, operational risk, project priorities, vendor performance, data ownership, and cybersecurity; partnered across Finance, Production, Quality, Sales, Maintenance, and executive leadership to replace siloed technology decisions with enterprise standards and measurable outcomes.
- Developed technology roadmaps aligned to business growth, manufacturing performance, scalability, risk reduction, and cost control; evaluated ERP, cloud, cybersecurity, automation, AI, data, and emerging technologies through structured business-value and continuous-improvement criteria.
- Led ERP at the transformation and operating-model level rather than as a platform-specific functional consultant, focusing on manufacturing process alignment, master data, integrations, reporting, governance, vendor leadership, change management, and business adoption—a leadership model suited to heterogeneous ERP environments including SAP and Infor.

IT Director | Omni Specialty Packaging (continued) **2011 - Aug 2026**

- Architected Microsoft Fabric data and Power BI capabilities around a mirrored Oracle/IFS environment and curated datasets, replacing recurring manual Excel reporting with automated and near-real-time decision support; Accounting recovered up to 20 hours per month.
- Deployed OCR extraction, AI vendor matching, and automated IFS invoice entry across dry- and wet-goods workflows; achieved approximately 96% accuracy, increased zero-touch processing, saved approximately 450 hours per month in a 3,000+ invoice workflow, and reduced manual staffing requirements.
- Managed approximately $1.3M in strategic technology vendor spend across Microsoft, IFS, cybersecurity, hardware, networking, and enterprise software; negotiated approximately $850K in savings while maintaining enterprise capabilities and service levels.
- Developed an agentic production-planning pilot that ingested raw-material requirements and operating constraints, generated optimized packaging-line recommendations, and compared the proposed plan with spreadsheet-based planning—demonstrating practical AI applied to manufacturing improvement.
- Established enterprise data governance with executive sponsorship and business data stewards across Production, Quality, Sales, Maintenance, and Finance—experience applicable to harmonizing data definitions and controls across acquired businesses and heterogeneous ERP environments.
- Led infrastructure, application, security, and business-continuity improvements across distributed operations, creating repeatable standards for connectivity, identity, security, resilience, application support, vendor management, and technology governance—core disciplines for integrating acquired-company environments.
- Managed daily IT operations, infrastructure, network and server administration, end-user support, business applications, vendors, and technology projects for a growing manufacturing organization; built the operational foundation and leadership relationships that led to promotion to IT Director within approximately one year.

Founder & Principal Technology Consultant | BTECH SYSTEMS LLC **2005 - Present**

Provide technology consulting through BTECH SYSTEMS, helping small and mid-sized organizations align IT investments with business priorities, modernize systems, strengthen cybersecurity, and improve operational efficiency.

CONSULTING CAPABILITIES

- Provide technology strategy, cybersecurity, infrastructure, and business systems advisory services to small and midsize organizations, including technology assessment, vendor selection, modernization planning, and implementation oversight.
- Guide systems integration, business workflow improvement, automation opportunities, reporting modernization, and secure IT operations with a focus on practical business outcomes.

IT Manager | BAE Systems - Thule Air Base - Greenland **2004 - 2009**

- Managed three Network Administrators and five Cryptographic Engineers supporting 2,000+ endpoints across classified and unclassified networks in a mission-critical international defense environment.
- Led a $10M base infrastructure modernization while sustaining mission-critical availability and service continuity; held a Top Secret/Sensitive Compartmented Information (TS/SCI) security clearance.

EDUCATION & PROFESSIONAL DEVELOPMENT

ASSOCIATE IN APPLIED SCIENCE

Tidewater Community College | Information Systems Technology | 1999-2001

BACHELOR'S-LEVEL UNDERGRADUATE COURSEWORK

Capella University — Information Systems Technology | 2012–2014 | Degree not conferred

Louisiana Tech University — Computer / IT Administration & Management | 1987-1989 | Degree not conferred

ADDITIONAL UNDERGRADUATE COURSEWORK

Bossier Parish Community College — Business Administration & Management | 2008–2009

PROFESSIONAL CERTIFICATIONS & DEVELOPMENT

LEAN Practitioner / Continuous Improvement Training | CISSP Certification Preparation in Progress (Target Q2 2027)

TECHNOLOGY PORTFOLIO

IFS Apps 10 / IFS Cloud | Microsoft Fabric | Power BI | SQL | Power Apps | Microsoft 365 | Azure | SharePoint | VMware | Veeam | Windows Server | Cisco / Meraki | PRTG | CrowdStrike